



City Council Agenda Bill

20372

Bill Number

Subject: A presentation on the participation of the City of Bellingham in the Lean Academy

Summary Statement: In December 2013 and January 2014, the City of Bellingham participated in the Lean Academy offered by the Washington State Auditor's Office through the Local Government Performance Center. Lean methodologies focus on continuous process improvement through employee engagement to maximize customer value. After receiving a 1-day Leadership Training and a 2-day Team Training, a 5-day "Kaizen Event" focusing on the review process of City Center Design Review Permits was completed in January. A total of 39 recommendations for continuous improvement including 9 priority recommendations were made by the team. An implementation plan has been completed and action has been initiated for the priority recommendations.

Previous Council Action: None

Fiscal Impact: There was no cost to participate in the Lean Academy. Lean implementation actions from this Kaizen Event are being incorporated into 2014-15 Planning & Community Development work programs utilizing existing resources.

Funding Source: General Fund

Attachments: None

Meeting Activity	Meeting Date	Staff Recommendation	Presented By	Time
Committee Briefing Information Only	07-Apr-2014	Information Only	Jeff Thomas, Planning & Community Development	20 minutes

Recommended Motion: .

Council Committee:
Committee Of The Whole

Agenda Bill Contact:
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Reviewed By	Department	Date
<i>Jeffrey B. Thomas</i>	Planning	04/01/2014
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<i>Alan A. Murriner</i>	Legal	04/01/2014
<i>Kelli J. Linville</i>	Executive	04/01/2014